
Prepaid Refundable Deposit Requirement

We charge 40% Refundable Deposit (PRD) additional to the cost of equipment booked for hire/rent. This is 40% of the total value of equipment excluding services requested and consumables. This PRD is ONLY paid back in full upon satisfying these conditions among others:

- All equipment returned as **the Original equipment** (i.e. not swapped), unless replaced with a brand new similar equipment
- All equipment returned in their **original Quantities**
- All equipment returned in their **Original packaging** or as they were received
- All equipment returned **Clean and Dried thoroughly**, (excludes where equipment cleaning service has been requested)
- All equipment returned in their **Good Working Conditions**,
- All equipment returned **without defects e.g. dents, rust, burned out**, etc.
- All equipment returned **On Time** unless prior arrangements are in time. For example, a customer is allowed a maximum of 2 days after their event to return the equipment.
- All equipment returned **On Time i.e. the same day** or the next day after your event date for equipment coming back uncleaned.

