
Refundable Deposit Requirement

We charge 40% Refundable Deposit (RD) additional to the cost of the equipment booked for hire. This is 40% of the total value of all equipment including equipment inclusive of equipment on FREE hire offer. This RD is ONLY refundable upon satisfying these conditions among others:

- All equipment returned as **the Original equipment** (i.e. not swapped), unless replaced with a brand new similar equipment
- All equipment returned in their **original Quantities**
- All equipment returned in their **Original packaging** or as they were received
- All equipment returned **Clean and Dry**, (excludes where equipment cleaning service has been requested)
- All equipment returned in their **Good Working Conditions**,
- All equipment returned **Without any defects/dents/burnout**,
- All equipment returned **On Time i.e. 2 days after your event** date unless prior arrangements have been agreed. This applies to equipment returned as cleaned
- All equipment returned **On Time i.e. the same day** or the next day after your event date. This applies to equipment returned as uncleaned.

